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## **FOR IMMEDIATE RELEASE**

### **ISLAND RESIDENTS WARNED OF POTENTIAL PHISHING SCAM Bank of Guam Urges Residents to be Watchful**

July 29, 2013 -Hagatna, Guam- In recent days, an email with the subject “Electronic Notification” was sent to numerous island residents, including both Bank of Guam customers and non-customers. It has been identified as a phishing scam. “Phishing” is an attempt to steal your personal information such as usernames, passwords and account details by an unknown party pretending to be a trustworthy entity.

If you have received this email, delete it immediately. If you have already opened the link provided and are a Bank of Guam customer, please contact the Bank right away.

The following online security best practices are being reminded by Bank of Guam:

1. Bank of Guam will never ask you to validate your personal information outside of our secure channels (i.e. in the branch, over the phone, upon secure login to online banking). You should be suspicious of any email or online site that requests you to do so.
2. When using IFITonline, you must enter through the Bank’s official website homepage: <https://www.bankofguam.com>. All other links that direct you to an unfamiliar page should be treated as suspicious.
3. Once you have logged into Bank of Guam’s online banking, the URL will change to: <https://online.ifitebanking.com>. Anything other than this should be treated as suspicious and you should not proceed.

More information can be found on the Federal Deposit Insurance Corporation website, at [www.fdic.gov/consumers/consumer/fighttheft/index.html](http://www.fdic.gov/consumers/consumer/fighttheft/index.html)

For additional information, please contact Bank of Guam Customer Service at 472-5284 or [customerservice@bankofguam.com](mailto:customerservice@bankofguam.com).